

# JakinID Silver Mobile App Quick Configuration & User Guide

## System Requirements:

- **AMS:** Requires 1.2.5.5 with the latest build
  - **iPhone:** Requires iOS 12.4 or later.
  - **Android:** Requires Android 10 or later.
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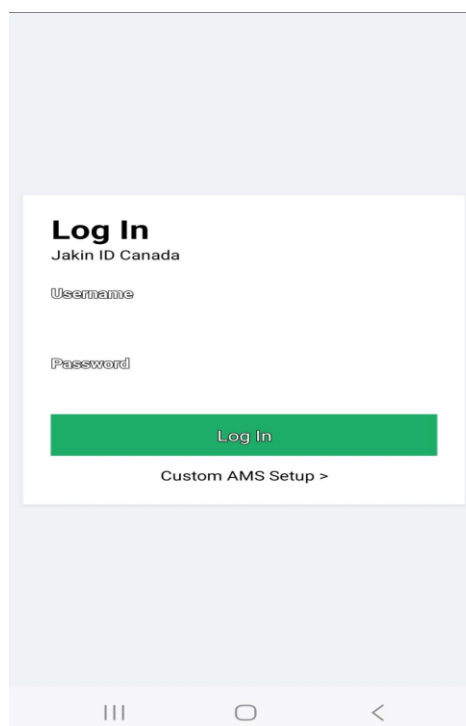
## 1. How to Configure the Mobile App to Work with AMS?

- Download the **JakinID Silver** app from the App Store (iPhone) or Google Play Store (Android).

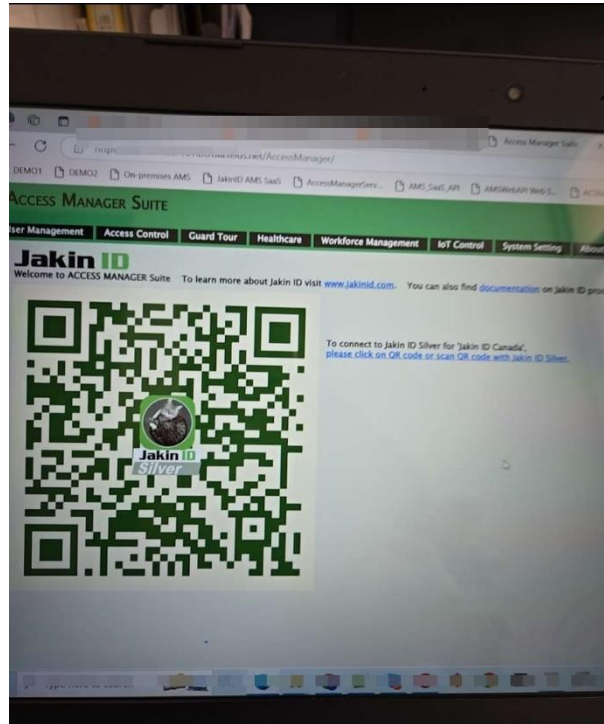
-**App Store** : <https://apps.apple.com/de/app/jakinid-silver/id6450532009?l=en-GB>

-**Google Play Store:** We will provide the downloadable apk, and will update the Google Play Store link when it is available from Google.

- Upon installation, open the app and go to **Custom AMS Setup**.



- Enter your **AMS server Address** and **Domain Name (\*Company Name)** provided by your administrator.
- Or scan AMS Login page QR code to fill in automatically. Click **Configure AMS** to save the settings.



Domain Name  
**Jakin ID Canada**

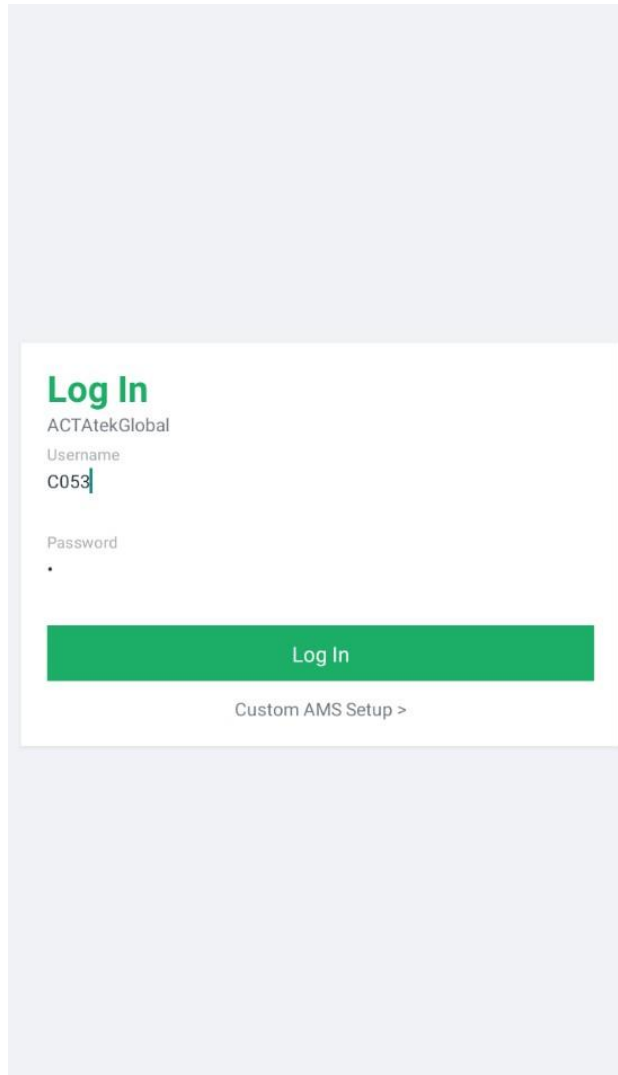
Service Address  
~~075-137-33-101.bchsla.telus.net~~

or scan AMS Setup QR-Code to fill in automatically.

**Configure AMS**

## 2. How to Clock IN/OUT with GPS Location from the mobile phone?

- Open the app and enter your **Username** and **Password**. Click **Log in**.

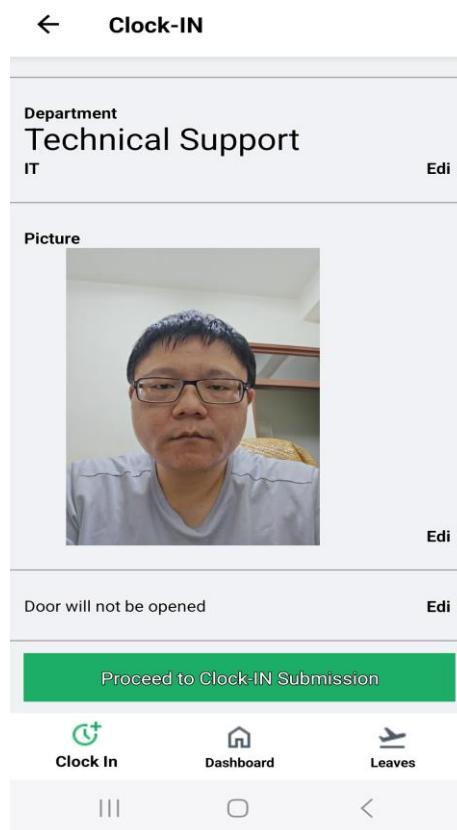
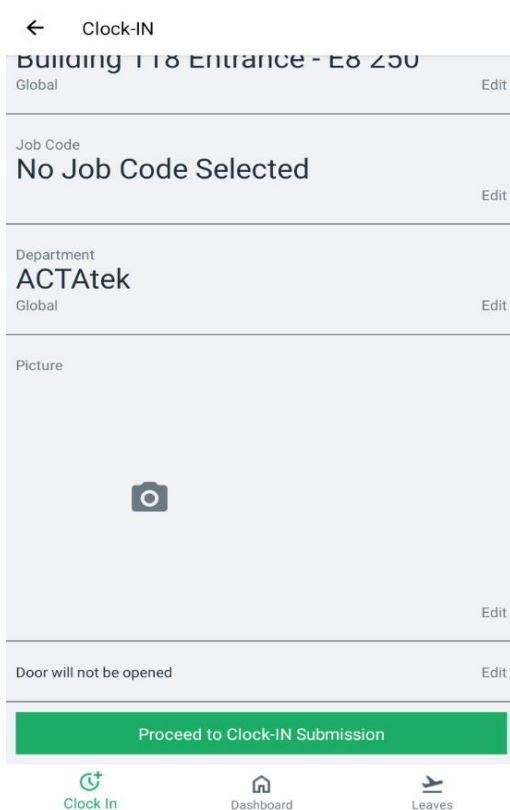
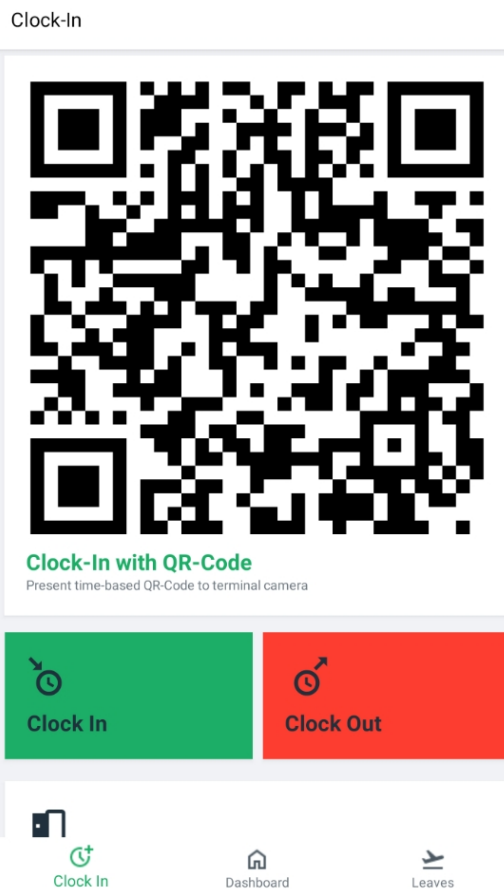
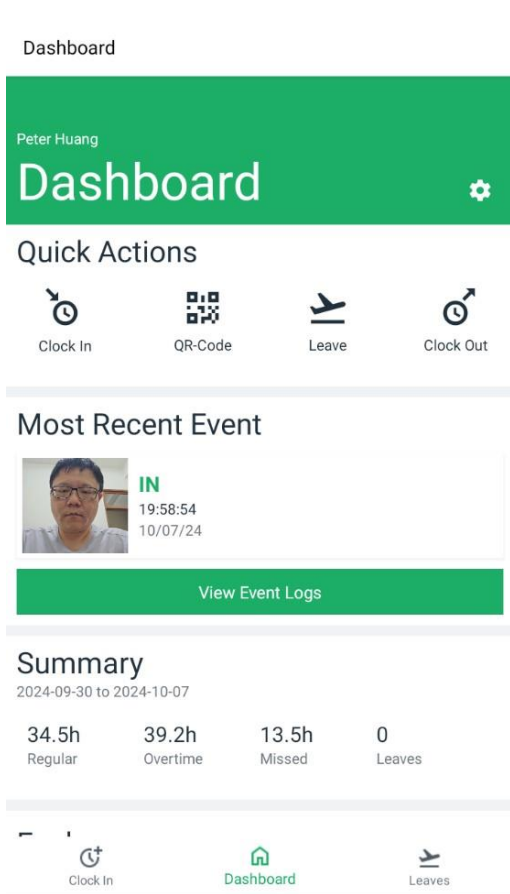


**Log In**  
ACTatekGlobal  
Username  
C053  
Password  
•


Log In

[Custom AMS Setup >](#)

- Tap **Clock IN** or **Clock OUT**—your GPS coordinates will be recorded and the clocking records will be sending to AMS.( Note:The app will use your phone's GPS to track your location.)



Confirm Event Submission



**Peter Huang**  
C053

**IN**  
MOBILE  
00111DB000E7

**20:19:56 10/07/24**  
Event Occurred In: Asia/Taipei

**Remarks**  
#MOBILE Location: accuracy:4.63905239105224  
6;latitude:24.24814422;longitude:120.73180703;  
timestamp:1728299077000#

Submit Event

- You can view your clock-in history under the **AMS View Event Log**.

Event Log									
Timestamp	UserID	First Name	Last Name	Department	Event	Access Method	Terminal	Terminal SN	Number of Event Logs: 119
2024-10-07 7:58:54 PM	C053	Peter	Huang	ACTatek , Technical Support	IN	Mobile Remote		MOBILE_C053_8	<a href="#">Detail</a>
2024-10-07 4:06:33 PM	C053	Peter	Huang	ACTatek , Technical Support	IN	Mobile Remote		MOBILE_C053_8	<a href="#">Detail</a>
2024-10-07 4:05:35 PM	C053	Peter	Huang	ACTatek , Technical Support	IN	Mobile Remote		MOBILE_C053_8	<a href="#">Detail</a>
2024-10-07 2:30:03 PM	C053	Peter	Huang	ACTatek , Technical Support	IN	Mobile Remote		MOBILE_C053_8	<a href="#">Detail</a>
2024-10-07 1:51:47 PM	C053	Peter	Huang	ACTatek , Technical Support	IN	Facial	TW_Office_Room 101	00111DB000E7	<a href="#">Detail</a>
2024-10-07 1:51:37 PM	C053	Peter	Huang	ACTatek , Technical Support	OUT	Facial	TW_Office_Room 101	00111DB000E7	<a href="#">Detail</a>
2024-10-07 1:39:20 PM	C053	Peter	Huang	ACTatek , Technical Support	IN	Facial	TW_Office_Room 101	00111DB000E7	<a href="#">Detail</a>
2024-10-07 1:39:07 PM	C053	Peter	Huang	ACTatek , Technical Support	OUT	Facial	TW_Office_Room 101	00111DB000E7	<a href="#">Detail</a>
2024-10-07 1:38:45 PM	C053	Peter	Huang	ACTatek , Technical Support	IN	Smart Card	TW_Office_Room 101	00111DB000E7	<a href="#">Detail</a>
2024-10-07 1:38:36 PM	C053	Peter	Huang	ACTatek , Technical Support	OUT	Smart Card	TW_Office_Room 101	00111DB000E7	<a href="#">Detail</a>

Camera Image:



Timestamp	2024-10-07 2:30:03 PM (UTC+08:00)
UserID	C053
First Name	Peter
Last Name	Huang
Department	ACTAtek   Technical Support
Terminal	
Serial No	MOBILE_C053_8
Event	IN
AccessMethod	Mobile Remote
Remarks	#MOBILE Location: accuracy:1; latitude:24.25086212158203; longitude:120.73287963867188; timestamp:1728282578451#UTC+08:00#

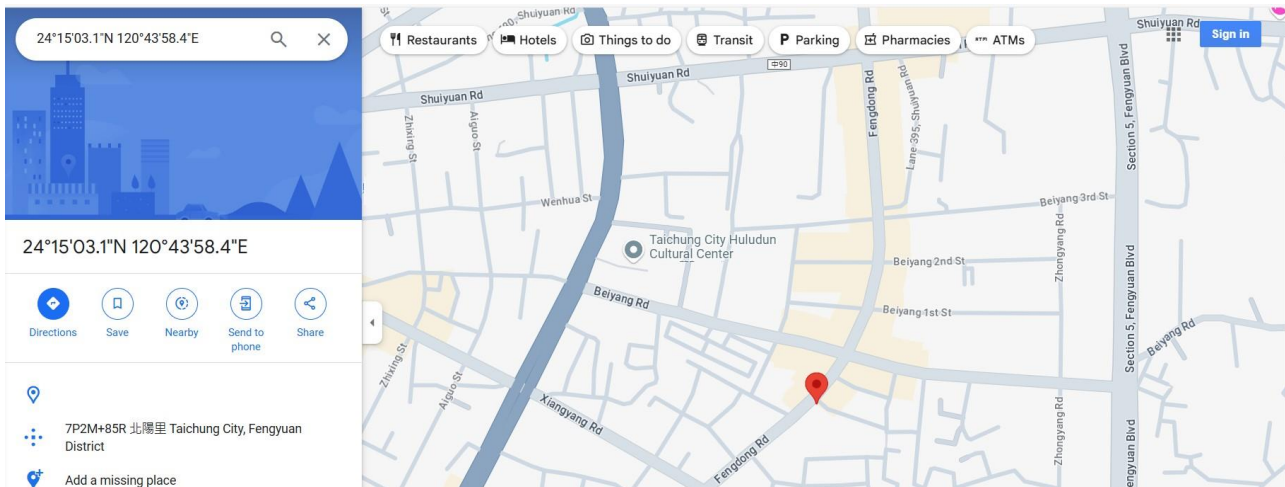
User Image:



Number of Event Logs: 119

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2024-10-07 7:58:54 PM	C053	Peter	Huang	ACTAtek, Technical Support	IN	Mobile Remote		MOBILE_C053_8	<a href="#">Detail</a>
2024-10-07 4:06:33 PM	C053	Peter	Huang	ACTAtek, Technical Support	IN	Mobile Remote		MOBILE_C053_8	<a href="#">Detail</a>
2024-10-07 4:05:35 PM	C053	Peter	Huang	ACTAtek, Technical Support	IN	Mobile Remote		MOBILE_C053_8	<a href="#">Detail</a>
2024-10-07 2:30:03 PM	C053	Peter	Huang	ACTAtek, Technical Support	IN	Mobile Remote		MOBILE_C053_8	<a href="#">Detail</a>
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2024-10-07 1:38:36 PM	C053	Peter	Huang	ACTAtek, Technical Support	OUT	Smart Card	TW_Office_Room 101	00111DB000E7	<a href="#">Detail</a>

- You can click GPS location link under **Remarks** to open Google Map to check the GPS location.



### 3. How to Enable GeoFence Functionality?

- Login to **AMS View Terminal** page to click the **Details** of the registered device, and then enter the **Geofence Location** information, and the **Radius(m)**, check **Geofence Enable**. Click **Update** button to save the settings.

**Terminal Details**

Pending Synchronization Request(s): 0

**Terminal Settings**

Name: Building 201 Entrance - 1280 801

Type	Access Client
FAM Version	
Registered User	73
Maximum User	100000
Automatch User	0
Maximum Automatch User	0
Current Status	online
Registration Status	reg_ok
Last Update (UTC)	2024-10-08 02:28:02 AM
Last Log	2024-10-07 12:48:29 PM
Timezone	(GMT -08:00:00) Pacific Time (US & Canada)
High Body Temperature Threshold °C, e.g. 37.50	37.50
Terminal Access IP : Port	192.168.15.201 : 443
Geofence Location / Radius (m)	/ 500

Geofence Enable

Resynchronize User  Remove Users in Terminal first  Update to Terminal **Update**

Refresh Close

- AMS will now monitor the mobile phone's Clock IN/OUT event logs requests from the designated zone when Users do the clock-in/out actions. If it is outside the designated zone, the Event Logs will fail to submit to AMS.

#### Confirm Event Submission

**Peter Huang**  
C053

**IN**  
MOBILE  
00111DB000E8

16:03:50 10/07/24  
Event Occurred In: Asia/Taipei

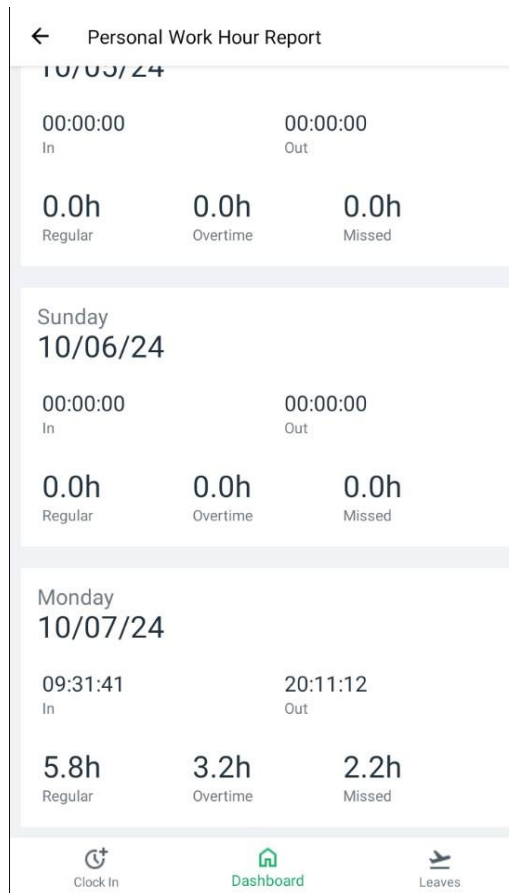
**Remarks**  
#MOBILE Location: accuracy:7.991153240203857;latitude:24.24926633;longitude:120.7147117;time:16:03:50;V:1

**Failed to submit event: Error: Request is rejected at '118m' out of Geofence radius '50m'**

**Submit Event**

#### 4. How to Check Personal Working Hours?

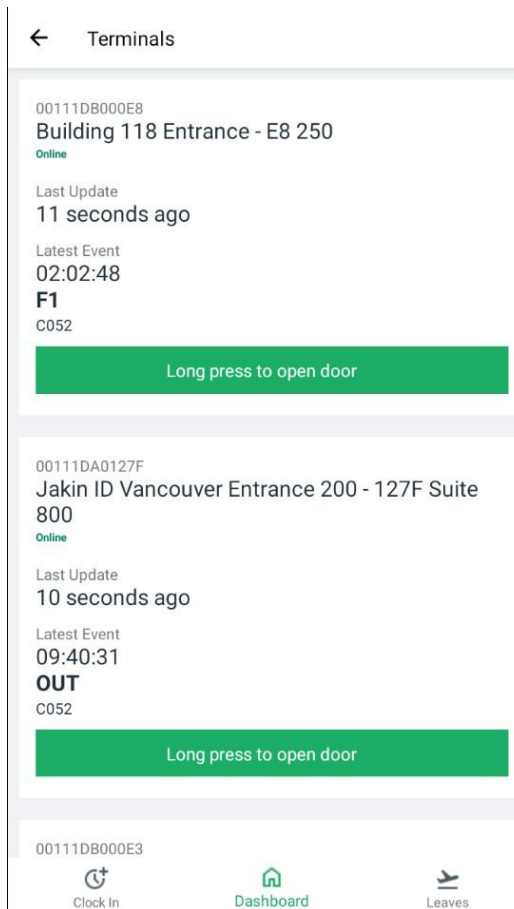
- Open the app and tap on the **Personal Work Hour** under **Explorer**



- Scroll up and down to view your working hours.
- The app will display a summary of your total work time for that date.

## 5. How to View Terminals?

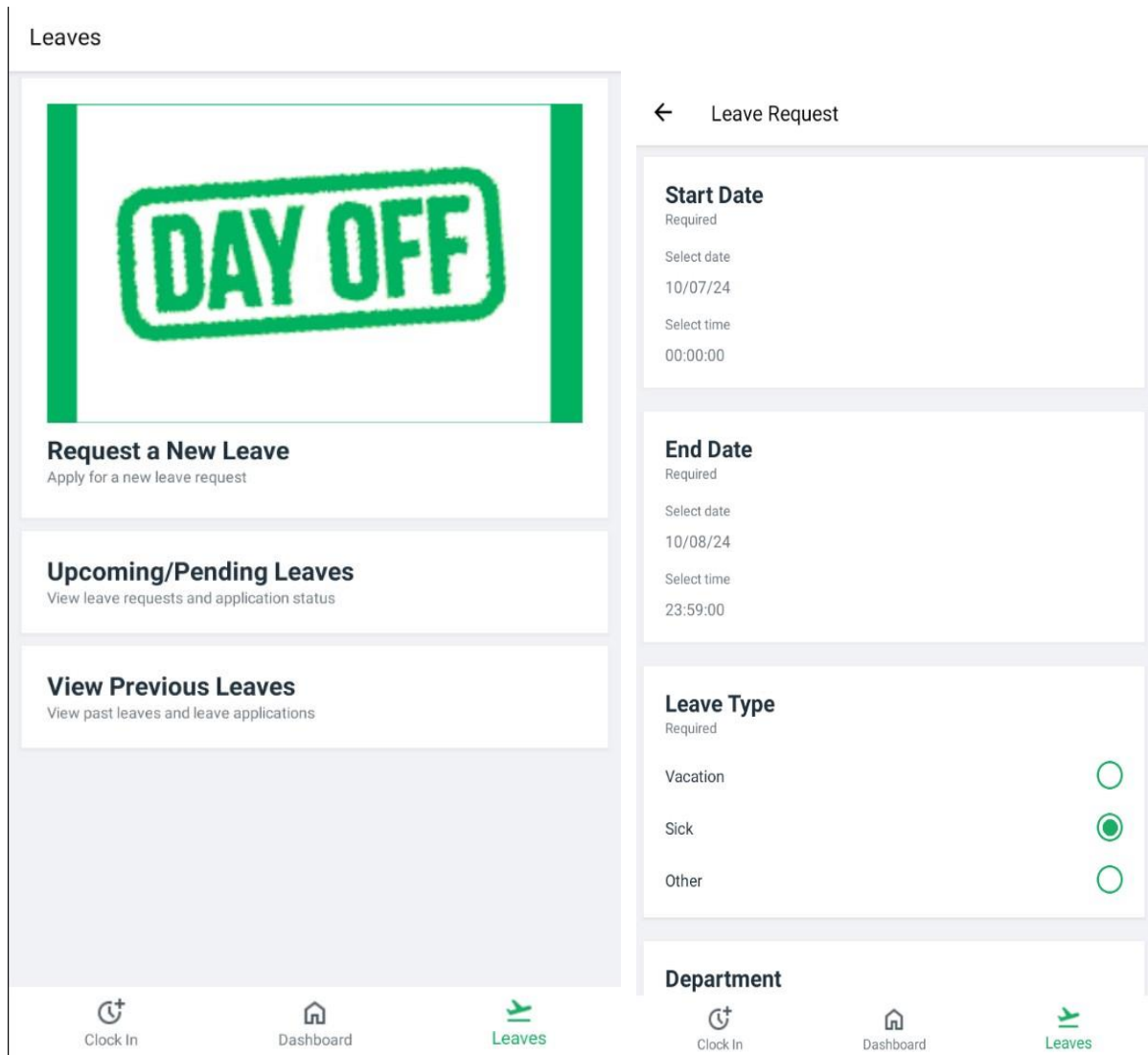
- Open the app and tap on the **Terminal** under **Explorer**.



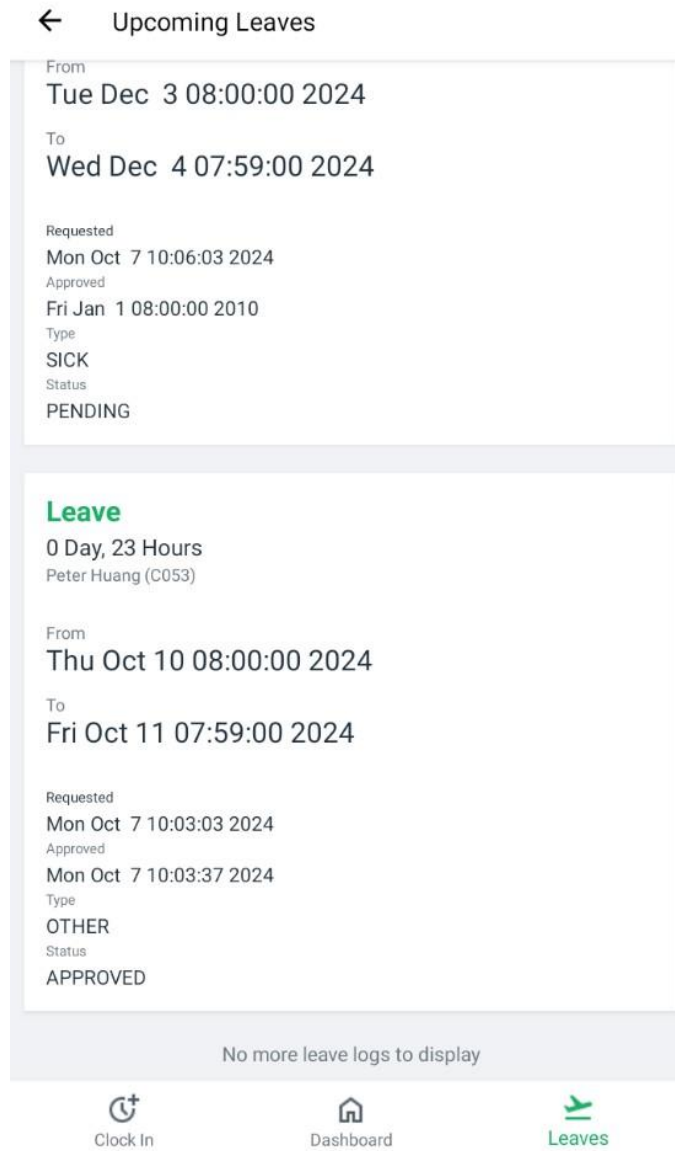
- Scroll up and down to view the registered devices.
- You can also use Long press to open door. (\*Note:The registered device is required to pre-configure to be accessible from Internet via HTTPS.)

## 6. How to Submit Leave Requests?

- Open the app and tap on the **Leave** icon.
- Tap **Request a New Leave** and fill in the necessary details (start date, end date, reason).



- Click **Proceed to Leave Request Submission** to submit the leave request. You can check the status of your Upcoming/Pending Leaves or View Previous Leaves by tapping the option.



## 7. How to Change Settings?

- Tap on the **Settings** icon at the top right of the app.
- You can
  - **Log Out**
  - **Adjust AMS Settings**
  - **Go to BLE Demo Screen (reserved function for bluetooth Low Energy Connection Demo)**